

Get a pharmacy on your phone

Save time. Skip the line. Fill prescriptions online with fast, free delivery!*

Pocketpills is Canada's leading online pharmacy. Through our easy-to-use app and website, you can order medication, schedule refills, and consult with pharmacists—all from the comfort of home.





Fast, free delivery

Your medications arrive directly at your door, discreetly packaged, at no additional cost. We even offer same-day delivery in select locations.



Automatic refills

Whether it's vitamins, birth control or medication, we'll make sure your refills arrive before your supply runs out.



Pharmacists on call

You've got questions—we've got answers. You can easily get in touch with our pharmacy team by phone, text, email, or live chat.

Visit **app.pocketpills.com**to get started.





Frequently Asked Questions

Welcome to Pocketpills, your dose of better!

Pocketpills is a virtual pharmacy that offers members a unique online pharmacy experience from the comfort of their own home. Our pharmacists are available to connect 7 days a week and medication delivery is always free to any Canadian address.

Frequently Asked Questions

How do I activate my account?

Signing up is easy, visit Pocketpills.com, or download the Pocketpills mobile app. You can even sign up over the phone by calling the CARE team at 1-855-950-7225.

Does Pocketpills carry generic or brand name drugs?

Pocketpills carries both generic and brand name drugs, and will dispense drugs based on your plan design.

How do I get my prescription to Pocketpills?

Your doctor can fax prescriptions directly to Pocketpills at 1-855-950-7226.

How long does delivery take?

For new prescriptions, most medications are delivered next day, while some qualify for same day delivery. Recurring prescriptions are delivered a week prior to your supply ending. We suggest contacting our CARE team at 1-855-950-7225 to confirm.

What happens if I have several drugs and one of them cannot be provided?

Pocketpills is a full-service pharmacy carrying all medications, including specialty drugs, compounds, over the counter items and even controlled substances* (in some cases). However, if we cannot provide a certain drug, we would have it transferred to your local pharmacy and fulfill all your other medication needs.

How do I add my spouse/dependent child to my account?

<u>Click here</u> for a quick video on how to add a member, transfer prescriptions, coordination of benefits and more!

^{*}Pocketpills may be restricted from delivering controlled substances and narcotics in your area. Call the CARE team for more details at 1-855-950-7225.